

# Service Request Form



## ***We are here to help!***

Please use this form to complete the payment information necessary to start your Sign Genie Technical Services regarding your sign. Once this form is completed and returned one of our skilled technicians will be in touch.

### ***Customer Details***

Name: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_

State: \_\_\_\_\_ Zip Code: \_\_\_\_\_ Email: \_\_\_\_\_

### ***Payment Options***

Hourly - \$115 /Hour  
(billed in 15 minute increments)  
(1 hour minimum)

Monthly - \$499 /Month  
(billed monthly increments, max 10 hours)

Yearly - \$2,880 /Year  
(billed annually, max 10 hours per month)

Software Link- \$50  
(Link only, Set-up/Additional Tech support \$115)

### ***Payment Options:***

- Credit Card - Please complete attached form
- ACH - Please attach void check

### ***Sign Details***

Sign Type: \_\_\_\_\_ Sign Size: \_\_\_\_\_

Date Purchased: \_\_\_\_\_ Location Description: \_\_\_\_\_

Pitch: \_\_\_\_\_ Matrix:- \_\_\_\_\_ Communication Method: \_\_\_\_\_

Do you have a tool to access the internal components of the sign? Yes or No

What software do you use to program your sign? \_\_\_\_\_

Thank you for your interest in our top notch technical services provided by Core Displays. We have a team of highly trained technicians that are available to help with any and every problem concerning your sign.  
Email form to: roger.pelton@gmail.com or fax to 1-502-416-0544. Please make payments payable to Impact LED.  
Impact LED is the manufacturing partner of Core Displays.  
This subscription does not include parts, shipping, or on-site labor.